

Repair Order Form

Please complete the following information and include the form in your package.

1. Repair order in accordance with the offer*

Offer number:

ADEGIS Representative:

**Complete if you have already received an offer for the device from us.*

2. Company details

Company name:

Address:

E-mail:

Phone:

3. Details of the person ordering the repair

Name and surname:

E-mail:

Phone:

Should this person receive a quote?

YES

NO*

**If "no," complete question 4 below.*

4. Details of the person to receive the quote*

**Complete if you selected "no" above.*

Name and surname:

E-mail:

Phone:

Department (e.g. technical, purchasing):

5. Device details

Manufacturer:

Type:

Model:

Serial no.:

Does the device have user-defined software? YES NO NOT APPLICABLE

Do you have a backup of the device's parameters? YES NO NOT APPLICABLE

Can we restore factory settings? YES NO NOT APPLICABLE

Error codes (if any):

Damage description:

6. Return shipping details

Same as the shipping address?

YES

NO*

*If not, please provide the delivery address:

Additional shipping notes:

7. Expected processing time:

STANDARD

EXPRESS

Please send the device to the following address:

WAREHOUSE

ADEGIS Sp. z o.o Sp. k.

ul. Marklowicka 21d

44-300 Wodzisław Śląski

Poland

tel. +48 32 440 22 10

office@adegis.com